Meter Discrepancy Procedure.

If you feel that your meter is reading improperly, this is how we can work with you on this.

- CMWA will bear all costs of this entire procedure if it is found that the meter is over reading.
- **You** will bear all costs of this entire procedure if it is found that the meter is not over reading.
- 1. At your request we will remove your meter and replace it with a new one. \$100
- 2. The meter will be transported to a certified test facility (Ute Water District in Grand Junction). 150 miles at \$0.55 per mile and 4 hours of employee time at \$20 per hour. Total: \$162.50.
- 3. Evaluation of meter. Currently no charge subject to change.
- 4. Remove the new meter and reinstall your meter if it did not over read. (If your meter was significantly under reading then CMWA will take the defective meter out of service and you will not be charged for the whole procedure.) No charge.
- 5. \$50 administrative fee for synchronizing meter readings due to different meters being installed during the process.

Total Cost: \$312.50

IMPORTANT NOTES:

- It is nearly impossible for this style of meter to over read.
- CMWA has never had a meter tested that was over reading.
- To our knowledge the test facility has never tested a meter that was over reading.